DirecTV @ Greenspring

Greenspring Resident Computer Club February 9, 2016

Presentation by
Lynn Keefe, Director General Services
Diane Havinga, Manager Channel 6
Mr. Julius Jacobs, DIRECTV Rep



Current Environment

Programming Provider and Billing:

DirecTV

Resident Issues:

Satellite Systems

DirecTV Products and Programming

Residents, as part of their monthly service package, are provided

- DirecTV Choice Package of over 150 channels, more than 70 of which are in HD
- 1 Free HD Receiver
- Initial Installation

Beginning Service – New Residents

 New resident provided DirecTV info by Sales & instructed to call to arrange install

Satellite Systems is on campus Tuesdays,
 Thursdays & Saturdays to handle installs and existing resident service issues

Change Service – Existing Residents

• Service "contract" is between resident and DirecTV. Residents should call 1-877-598-6636 (Satellite Systems)

Satellite Systems is on campus Tuesdays,
 Thursdays & Saturdays to address
 resident service issues

Optional DirecTV Equipment Upgrades

- HDDVR & HD Receiver \$199 & \$10 per month
- Non-HD Box Free (new installation)
 - if 2nd box \$69 & \$7 per month
- HD Box (2nd Box) \$99 & \$7 per month
- Maximum HD boxes in a home is 4...OR an HDDVR is two boxes together...so 1HDDVR and two additional HD boxes anything beyond that requires custom installation and programming

Optional DirecTV Programming Upgrades

- Upgrade to XTRA Package
 - Over 205 Channels \$23.99
- Upgrade to Ultimate Package
 - Over 225 Channels \$36.99
- Upgrade to Premier Package
 - Over 285 Channels \$88.99

Optional DirecTV Programing Upgrades

- HBO Base Level Movie Channel \$17.99
- Starz Movie Channel \$13.99
- Showtime Movie Channel \$13.99
- Encore Movie Channel \$13.99
- Cinemax Movie Channel \$13.99
 - Add 1 choice to Base \$30.99
 - Add 2 choices to Base \$43.99
 - Add 3 choices to Base \$53.99
 - Get all 5 choices \$61.99

Choice Package

CHOICE™ PACKAGE

Over 150 channels, including local channels (in SD and HD) available in over 99% of U.S. households: ABC | CBS | FOX | NBC | PBS | CW & MyTV (available in select markets). Includes most channels in ENTERTAINMENT, plus the channels shown in BOLD.

| | | | _ | | _ | | _ | | _ | _ | |
|-------------------------------|------------|-------------------------------|---------|-----------------------------|--------|-------------------------------------|--------|------------------------------------|-------------------|---------------------------------|--------|
| A&E | HD 265 | CNBC | HD 355 | Food Network | HD 231 | ION Television (East) | HD 305 | Pursuit Channel | 604 | truTV | HD 246 |
| ABC Family | HD 311 | CNBC World | 357 | FOX Business Network | HD 359 | ION Television (West) | 306 | OVC C | 10 275/317 | TV Land | HD 304 |
| Al Jazeera America | 347 | CNN | HD 202 | FOX News Channel | HD 360 | Jewelry Television | 72/313 | QVC Plus | 315 | TV One | 328 |
| AMC | HD 254 | Comedy Central | HD 249 | FOX Sports 1 | HD 219 | Jewish Life Television ² | 366 | ReelzChannel | HD 238 | TVGN | 273 |
| America's Auction Network | | Cooking Channel | | Free Speech TV ² | | Lifetime | HD 252 | | | Uni Más | HD 408 |
| Animal Planet | HD 282 | C-SPAN | | Fuse | 339 | Link TV | 375 | Rocks TV | 263 | Univision (East) | HD 402 |
| Aqui ³ | 401 | C-SPAN2 | 351 | FX | HD 248 | Liquidation Channel | 226 | Sale | 319 | UP | 338 |
| AUDIENCE® | HD 239/101 | CTN | 376 | Galavisión | HD 404 | LMN | HD 253 | Science | HD 284 | USA Network | HD 242 |
| AXS TV (HD only) ² | HD 340 | Daystar | 369 | GEB America ² | 363 | MAVTV | 214 | SEC Network | HD 611 | Velocity (HD only) ² | HD 281 |
| BabyFirst TV ² | 293 | DIRECTV CINEMA Screening Room | 100/125 | GEM Shopping Network | 228 | MLB Network | HD 213 | ShopHQ | 73/316 | VH1 | HD 335 |
| BBC America | | Discovery | | | | MSNBC | HD 356 | Shopping Network | | Vme ³ | 440 |
| BET | HD 329 | Disney Channel (East) | HD 290 | GSN | | MTV | HD 331 | Son Life Broadcasting Network | 344 | WEtv | 260 |
| Bloomberg TV | HD 353 | Disney Channel (West) | 291 | Hallmark Channel | HD 312 | MTV2 | HD 333 | Spike | HD 241 | The Weather Channel | HD 362 |
| Bravo | HD 237 | Disney Junior | HD 289 | HGTV | HD 229 | NASA TV ² | 346 | Syfy | HD 244 | WeatherNation | HD 361 |
| BTN | HD 610 | Disney XD | HD 292 | | HD 269 | National Geographic Channel | HD 776 | TBS | HD 247 | The Word Network | 373 |
| BYUtv | 374 | | | HITN TV ³ | 461 | NFL Network | HD 212 | | HD 256 | World Harvest Television (WHT) | 367 |
| CANAL ONCE ³ | 447 | Enlace ³ | 448 | HLN | HD 204 | Nick Jr. | 301 | TCT Network | 377 | SonicTap Music Channels³ - 59 | |
| Cartoon Network (East) | HD 296 | ESPN | HD 206 | Hope Channel ² | 368 | Nickelodeon/Nick at Nite (East) | HD 299 | Teen Nick | 303 | | |
| Cartoon Network (West) | 297 | ESPN2 | HD 209 | HSN | 240 | Nickelodeon/Nick at Nite (West) | 300 | TLC | HD 280 | | |
| Celebrity Shopping Network | 95/223 | ESPNEWS | HD 207 | IFC | HD 564 | Nicktoons | 302 | TNT | HD 245 | | |
| Church Channel | 371 | ESPNU | HD 208 | INSP | 364 | NRB | 378 | Travel Channel | HD [[] | | |
| CMT | HD 327 | EWTN | 370 | Investigation Discovery | HD 285 | OWN (Oprah Winfrey Network) | HD 279 | Trinity Broadcasting Network (TBN) | 372 | | |
| | | | | | | | | | | | |

XTRA Package

XTRA PACKAGE

Over 205 channels, including local channels (in SD and HD) available in over 99% of U.S. households: ABC | CBS | FOX | NBC | PBS | CW & MyTV (available in select markets). Includes all channels in CHOICE, plus the channels shown in BOLD.

| A&F | HD 265 | CNBC World | 357 | FOX Business Network | HD 359 | INSP | 364 | NRB | 378 | TLC | CHO 280 |
|----------------------------|------------|-------------------------------|---------|------------------------------|--------|-------------------------------------|--------|-------------------------------|------------|------------------------------------|---------|
| ABC Family | HD 311 | CNN | | FOX News Channel | HD 360 | Investigation Discovery | HD 285 | Ovation | HD 274 | | CHD 245 |
| | | | | | | | | | | | |
| Al Jazeera America | 347 | | | FOX Sports 1 | 219 | ION Television (East) | HD 305 | OWN (Oprah Winfrey Network) | HD 279 | Travel Channel | HD 777 |
| AMC | HD 254 | • | | FOX Sports 2 | HD 618 | ION Television (West) | | Oxygen | 251 | Trinity Broadcasting Network (TBN) | 372 |
| American Heroes | 287 | C-SPAN | 350 | Free Speech TV ² | 348 | Jewelry Television | 72/313 | Pivot | 267 | truTV | HD 246 |
| America's Auction Network | 324 | | 351 | Fuse | 339 | Jewish Life Television ² | 366 | POP | 273 | TV Land | HD 304 |
| Animal Planet | HD 282 | CTN | 376 | | HD 248 | Link TV | | Pursuit Channel | 604 | TV One | 328 |
| Aquí³ | 401 | Daystar | 369 | FX Movie Channel | | Liquidation Channel | 226 | QVC | HD 275/317 | TVG | 602 |
| AUDIENCE® | HD 239/101 | Destination America | HD 286 | FXX | HD 259 | LMN | HD 253 | QVC Plus | 315 | UniMás | HD 408 |
| AXS TV (HD only)² | HD 340 | DIRECTV CINEMA Screening Room | 100/125 | fyi | HD 266 | Logo | 272 | ReelzChannel | HD 238 | UP | 338 |
| BabyFirst TV ² | 293 | Discovery | HD 278 | Galavisión | HD 404 | MAVTV | 214 | RFD-TV | 345 | USA Network | HD 242 |
| BBC America | HD 264 | Discovery Family Channel | 294 | GEB America ² | 363 | MLB Network | HD 213 | Rocks TV | 263 | Velocity (HD only) ² | HD 281 |
| BET | HD 329 | Discovery Life | 261 | GEM Shopping Network | 228 | MSNBC | HD 356 | Sale | 319 | VH1 | HD 335 |
| Bloomberg TV | HD 353 | Disney Channel (East) | HD 290 | | 365 | MTV | HD 331 | Science | HD 284 | VH1 Classic | 337 |
| Bravo | HD 237 | Disney Channel (West) | 291 | Golf Channel | HD 218 | MTV2 | HD 333 | SEC Network | HD 611 | Vme ³ | 440 |
| BTN | HD 610 | Disney Junior | HD 289 | Great American Country (GAC) | 326 | NASA TV ² | 346 | ShopHQ | 73/316 | WE tv | 260 |
| BYUtv | 374 | Disney XD | HD 292 | GSN | 233 | Nat Geo WILD | HD 283 | Shopping Network | 309 | The Weather Channel | HD 362 |
| CANAL ONCE ³ | 447 | DIY Network | HD 230 | H2 | HD 7/1 | National Geographic Channel | HD 276 | Son Life Broadcasting Network | 344 | WeatherNation | HD 361 |
| Cartoon Network (East) | HD 2% | El | HD 236 | Hallmark Channel | HD 312 | NBA TV | HD 216 | Spike | HD 241 | WGN America | HD 307 |
| Cartoon Network (West) | 297 | Enlace ³ | 448 | HGTV | HD 229 | NBC Sports Network | HD 220 | Sportsman Channel | 605 | The Word Network | 373 |
| CBS Sports Network | HD 221 | ESPN | HD 206 | HISTORY | HD 269 | NFL Network | HD 212 | Syfy | HD 244 | World Harvest Television (WHT) | 367 |
| Celebrity Shopping Network | 95/223 | ESPN2 | HD 209 | HITN TV ³ | 461 | NHL Network | HD 215 | TBS | HD 247 | SonicTap Music Channels3-79 | |
| Centric | 330 | ESPNEWS | HD 207 | HLN | HD 204 | Nick Jr. | 301 | TCM | 256 | | |
| Church Channel | 371 | ESPNU | HD 208 | Hope Channel ² | 368 | Nickelodeon/Nick at Nite (East) | HD 299 | TCT Network | 377 | | |
| CMT | HD 327 | EWTN | 370 | HSN | 240 | Nickelodeon/Nick at Nite (West) | 300 | TeenNick | 303 | | |
| CNBC | HD 355 | Food Network | HD 231 | IFC | HD 564 | | 302 | Tennis Channel | HD 217 | | |
| | | | | | | | | | | | |

Ultimate Package

CNBC World

| | _ | | | | | | | | | | | |
|-------------------------------|------------|-------------------------------|----------------|-----------------------------|---------------|-------------------------------------|---------|---------------------------------|---------|------------------------------------|--------|--|
| ULTIMATE PACKAGE | | | | | | | | | | | | |
| A&E | HD 265 | CNN | HD 202 | ESPN2 | CHO 209 | Hope Channel ² | 368 | Nick Jr. | 301 | TCT Network | 377 | |
| ABC Family | HD 311 | | CHD 249 | | HD 207 | | 240 | Nickelodeon/Nick at Nite (East) | HD 299 | TeenNick | 303 | |
| Al Jazeera America | 347 | Cooking Channel | HD 232 | ESPNU | HD 208 | IFC | HD 564 | Nickelodeon/Nick at Nite (West) | 300 | Tennis Channel | HD 217 | |
| AMC | HD 254 | C-SPAN | 350 | Esquire Network | 235 | INSP | 364 | Nicktoons | 302 | TLC | HD 280 | |
| American Hemes | 287 | C-SPAN2 | 351 | EWTN | 370 | Investigation Discovery | CHD 285 | NRB | 378 | TNT | HD 245 | |
| America's Auction Network | 324 | CTN | 376 | Food Network | HD 231 | ION Television (East) | HD 305 | Ovation | HD 274 | Travel Channel | HD 777 | |
| Animal Planet | HD 282 | Daystar | 369 | FOX Business Network | HD 359 | ION Television (West) | 306 | OWN (Oprah Winfrey Network) | HD 279 | Trinity Broadcasting Network (TBN) | 372 | |
| Aquí ³ | 401 | Destination America | HD 286 | FOX News Channel | HD 360 | Jewelry Television | 72/313 | Oxygen | 251 | truTV | HD 246 | |
| AUDIENCE® | HD 239/101 | DIRECTY CINEMA Screening Room | 100/125 | FOX Sports 1 | HD 219 | Jewish Life Television ² | 366 | pivot | 267 | TV Land | HD 304 | |
| AXS TV (HD only) ² | HD 340 | Discovery | HD 278 | FOX Sports 2 | HD 618 | Lifetime | HD 252 | POP | 273 | TV One | 328 | |
| BabyFirst TV ² | 293 | Discovery Family Channel | 294 | Free Speech TV ² | 348 | Link TV | 375 | Pursuit Channel | 604 | TVG | 602 | |
| BBC America | HD 264 | Discovery Life | 261 | Fuse | 339 | Liquidation Channel | 226 | QVC | 275/317 | UniMás | HD 408 | |
| BET | HD 329 | Disney Channel (East) | HD 290 | FX | HD 248 | LMN | HD 253 | QVC Plus | 315 | Univision Deportes Network | HD 455 | |
| Bloomberg TV | HD 353 | Disney Channel (West) | 291 | FX Movie Channel | 258 | Logo | 272 | ReelzChannel | HD 238 | UP | 338 | |
| Boomerang | 298 | Disney Junior | CELO 289 | FXX | HD 259 | MAVTV | 214 | RFD-TV | 345 | USA Network | HD 242 | |
| Bravo | HD 237 | Disney X D | HD 292 | fyi | HD 266 | MLB Network | HD 213 | Rocks TV | 263 | Velocity (HD only) ² | HD 281 | |
| BTN | HD 610 | DIY Network | HD 230 | Galavisión | HD 404 | THE MOVIE CHANNEL EAST | HD 553 | Sale | 319 | VH1 | HD 335 | |
| BYUtv | 374 | E | EED 236 | GEB America ² | 363 | THE MOVIE CHANNEL WEST | 554 | Science | HD 284 | VH1 Classic | 337 | |
| CANAL ONCE ³ | 447 | El Rey | 341 | GEM Shopping Network | | MSNBC | HD 356 | SEC Network | HD 611 | | 440 | |
| Cartoon Network (East) | HD 2% | ENCORE East | HD 535 | | 365 | MTV | HD 331 | ShopHQ | 73/316 | WE tv | 260 | |
| Cartoon Network (West) | 297 | ENCORE West | 536 | Golf Channel | HD 218 | MTV2 | 333 | Shopping Network | 309 | The Weather Channel | HD 362 | |
| Celebrity Shopping Network | 95/223 | ENCORE Action | HD 541 | | 326 | mun2 ³ | 410 | Son Life Broadcasting Network | 344 | WeatherNation | HD 361 | |
| Centric | 330 | ENCORE Black | 540 | GSN | 233 | NASA TV ² | 346 | Spike | HD 241 | WGN America | HD 307 | |
| Chiller | 257 | ENCORE Classic | 537 | H2 | HD 7/1 | Nat Geo WILD | HD 283 | Sportsman Channel | 605 | The Word Network | 373 | |
| Church Channel | 371 | ENCORE Family | 542 | Hallmark Channel | HD 312 | | HD 276 | Sprout | 295 | World Harvest Television (WHT) | 367 | |
| Cloo | 308 | ENCORE Suspense | 539 | HGTV | HD 229 | | HD 216 | SundanceTV | 557 | SonicTap Music Channels³ - 79 | | |
| CMT | HD 327 | ENCORE Westerns | 538 | HISTORY | | | | Syfy | HD 244 | | | |
| CNBC | HD 355 | Enlace ³ | 448 | HITH TVs | 461 | NFL Network | HD 212 | TBS | HD 247 | | | |

206 HLN

HID 215 TCM

Premier Package

| PREMIER™ PACKAGE | & M | r 285 top channels, inc lyTV (available in select IMATE, plus the chann | market | s); with over 45 p | | | | | | |
|----------------------------|---------|---|---------|---------------------------|---------|----------------------|----------|-----------------|----------|-----------------------------|
| A&E | CED 265 | Comcast SportsNet Bay Area | CID 696 | FOX Business Network | HD 359 | HISTORY | HD 269 | NRB | 378 | STARZ Comedy (HD |
| ABC Family | HD 311 | Comcast SportsNet California | HD 698 | FOX Deportes ³ | 425/624 | HITN TV ³ | 461 | Outdoor Channel | 606 | STARZ Edge ² |
| Al Jazonea Amorica | 3.17 | Compact SporteNet Chicago | 2AA GEE | EMY Mowe Channel | CED 3/0 | LII N | CTC 20.4 | Overtion | era 27.4 | Story In Plack ² |

| Mittude Spart 1976 Concast Sportshelf Melstands 1975 1975 Marc 1976 19 | ABC Family | EED 311 | Comcast SportsNet California | HD 698 | FOX Deportes ³ | 425/624 | HITN TV ³ | 461 | Outdoor Channel | 606 | STARZ Edge ² | HD 529 |
|--|--------------------------------------|---------|--------------------------------|---------|-----------------------------------|-------------------------|---------------------------------|----------------|-------------------------------------|-----------|--|----------|
| Minimizer Mini | Al Jazeera America | 347 | Comcast SportsNet Chicago | HID 665 | FOX News Channel | HD 360 | HLN | EED 204 | Ovation | HD 7/4 | Starz In Black ² | HD 530 |
| Marriacy Numbers 1876 Control Control Control | Altitude Sports | EED 681 | Comcast SportsNet Mid-Atlantic | CCD 642 | FOX Sports 1 | HD 219 | Hope Channel ² | 368 | OWN (Oprah Winfrey Network) | HD 279 | STARZ Kids & Family (HD only)2 | CHID 525 |
| Jamins Plant CLD 227 CSPAN SS FSN Debtore CLD 245 Debt | AMC | CED 254 | Comcast Sports Net New England | | | | | 240 | Oxygen | 251 | SUN Sports | HD 653 |
| Panil Planet CLD 22 C.S.FM 35 FSN Detroit CLD 40 Planet CLD 40 | American Hemes | 287 | Cornedy Central | HD 249 | Free Speech TV ² | 348 | IFC | EED 564 | pivot | 267 | Sun danceTV | 557 |
| AppP | America's Auction Network | 324 | Cooking Channel | HD 232 | FSN Cincinnati | HD 661 | INSP | 364 | POP | 273 | Syfy | CID 244 |
| ADDITICATE CLID 2789/101 CRN | Animal Planet | | | 350 | FSN Detroit | HD 663 | Investigation Discovery | 285 | Prime Ticket | HD 693 | TBS | CHD 247 |
| MS VIII on only VIII only VI | Aqui ³ | 401 | C-SPAN2 | 351 | FSN Florida | HD 654 | ION Television (East) | HD 305 | Pursuit Channel | 604 | TCM | HD 256 |
| Bell SPORTS | AUDIENCE® | 239/101 | CTN | 376 | FSN Midwest | HD 671 | ION Television (West) | 306 | QVC | 275/317 | TCT Network | 377 |
| BBC MRCCV CINEMA Screening Room 100 175 FSN S and Bloge CED 464 Link IV 375 Rocks IV 345 Time Warner Cable Deportes CED 489 | AXS TV (HD only) ² | HD 340 | Daystar | 369 | FSN North | HD 668 | Jewelry Television | 72/313 | QVC Plus | 315 | TeenNick | 303 |
| Bell SPORTS | | | | | | | | | | | | |
| Bisomberg TV | | CED 264 | DIRECTY CINEMA Screening Room | 100/125 | FSN San Diego | | | 252 | RFD-TV | | | CED 458 |
| Blomberg TV | beIN SPORTS | | | HD 278 | FSN South | EED 646 | Link TV | | | 263 | Time Warner Cable SportsNet | CED 691 |
| Boomerang 299 Disney Channel (East) 210 290 Fuse 339 Logo 772 ROOT SPORTS Rocky Mountain 210 683 Tavel Channel 210 277 | BET | HD 329 | Discovery Family Channel | | | HD 676 | | | | | | HD 280 |
| Bravo CED 237 Disney Channel (West) 291 X | Bloomberg TV | GED 353 | Discovery Life | 261 | FSN West | HD 692 | LMN | EED 253 | ROOT SPORTS Pittsburgh | HD 659 | TNT | CED 245 |
| BTN CLID 610 Disney Junior 289 FX Movie Channel 258 MAVIV 214 Sale 319 TruTV CLID 246 BTUV 374 Disney XD CLID 279 FXX CLID 259 MB Network CLID 213 Science CLID 268 TV Land CLID 278 TV Land | Boomerang | 298 | Disney Channel (East) | HD 290 | Fuse | 339 | Logo | 272 | ROOT SPORTS Rocky Mountain | n 🖽 683 | Travel Chann el | HD 277 |
| Billiv | | HD 237 | Disney Channel (West) | 291 | FX | HD 248 | MASN | CED 640 | ROOT SPORTS Southwest | HD 674 | Trinity Broadcasting Network (TBN) | 372 |
| CANAL ONCE | BTN | EED 610 | Disney Junior | 289 | FX Movie Channel | 258 | | | | 319 | truTV | HD 246 |
| Carbon Network (East) | BYUtv | 374 | Disney X D | HD 292 | FXX | HD 259 | MLB Network | HD 213 | Science | HD 284 | TV Lan d | CID 304 |
| Carbon Network (West) 297 El Rey 341 GEM Shopping Network 228 THE MOVIE CHANNEL XTRA (HD only)* CLID 555 Shopping Network 210 212 ENCORE East 535 GOD T/* 365 MSG 210 634 SHOWTIME EAST 210 545 Universal Sports 625 Celebrity Shopping Network 95/223 ENCORE West 536 Golf Channel 21212 II MSG+ 213 635 SHOWTIME EAST 210 546 Univision General Sports Network 210 635 SHOWTIME EAST 210 546 Univision General Sports Network 210 635 SHOWTIME EAST 210 546 Univision General Sports Network 210 635 SHOWTIME EAST 210 546 Univision General Sports Network 210 635 SHOWTIME EAST 210 546 Univision General Sports Network 210 635 SHOWTIME EAST 210 546 Univision General Sports Network 210 635 SHOWTIME EAST 210 546 Univision General Sports Network 210 635 SHOWTIME EAST 210 546 Univision General Sports Network 210 635 SHOWTIME EAST 210 546 Univision General Sports Network 210 635 SHOWTIME EAST 210 546 Univision General Sports Network 210 635 SHOWTIME EAST 210 546 Univision General Sports Network 210 635 SHOWTIME EAST 210 546 Univision General Sports Network 210 635 SHOWTIME EAST 210 546 Univision General Sports Network 210 635 SHOWTIME EAST 210 546 Univision General Sports Network 210 635 SHOWTIME EAST 210 546 Univision General Sports Network 210 635 SHOWTIME EAST 210 546 Univision General Sports Network 210 635 SHOWTIME EAST 210 546 Univision General Sports Network 210 635 SHOWTIME EAST 210 546 Univision General Sports Network 210 645 SHOWTIME EAST 210 546 Univision General Sports Network 210 645 SHOWTIME EAST 210 546 Univision General Sports Network 210 646 SHOWTIME EAST 210 546 Univision General Sports Network 210 646 SHOWTIME EAST 210 546 Univision General Sports Network 210 646 SHOWTIME EAST 210 546 Univision General Sports Network 210 646 SHOWTIME EAST 210 546 Univision General Sports Network 210 646 SHOWTIME EAST 210 546 Univision General Sports Network 210 646 SHOWTIME EAST 210 546 Univision General Sports Network 210 646 Univision General Sports Network 210 646 Univision General Sports Network 210 646 Univision General Sports Net | CANAL ONCE ³ | 447 | DIY Network | HD 230 | fyi | HD 266 | THE MOVIE CHANNEL EAST | HD 553 | SEC Network | HD 611 | TV One | 328 |
| CBS Sports Network | Cartoon Network (East) | CED 2% | El | HD 236 | GEB America ² | 363 | THE MOVIE CHANNEL WEST | 554 | ShopHQ | 73/316 | TVG | 602 |
| Celebrity Shopping Network 95/223 ENCORE West 536 Colf Chammel CID 218 MSG+ CID 635 SHOWTIME WEST CID 546 Univision Deportes Network CID 465 Centric 330 ENCORE Action CID 541 Great American Country (GAC) 326 MSNBC CID 356 SHOWTIME 2 CID 547 Univision (East) CID 402 Ciniter 257 ENCORE Black 540 CSN 233 MTV CID 331 SHOWTIME BEYOND (HD only) | | | | | | | | | | | | |
| Centric 330 ENCORE Action 110 541 Great American Country (GAC) 326 MSNBC 110 356 SHOWTIME 2 110 547 Univision (Éast) 110 402 | CBS Sports Network | CED 221 | ENCORE East | 535 | GOD TV ^z | 365 | | | | HD 545 | Universal Sports | 625 |
| Church Channel 371 ENCORE Classic 537 H2 EID 271 MTV2 333 SHOWTIME BEYOND (HD only)2 CID 560 UP 338 Church Channel 371 ENCORE Classic 537 H2 CID 271 MTV2 333 SHOWTIME EXTREME CID 569 USA Network CID 242 Cinemax East CID 515 ENCORE Family 542 Hallmark Channel CID 312 mm22 410 SHOWTIME NEXT (HD only)2 CID 551 Velocity (HD only)2 CID 551 Cinemax West CID 516 ENCORE Suspense 539 Hallmark Movies & Mysteries (HD only)2 CID 516 ENCORE Suspense 539 Hallmark Movies & Mysteries (HD only)2 CID 510 ENCORE Westerms 538 HB0 East CID 511 Nat Geo WILD CID 335 SHOWTIME WOMEN (HD only)2 CID 550 ENCORE Westerms 538 HB0 East CID 511 Nat Geo WILD CID 335 SHOWTIME WOMEN (HD only)2 CID 519 Enlace2 Action MAX East (HD only)2 CID 519 Enlace2 448 HB0 West CID 514 National Geographic Channel CID 776 SNY CID 539 Yme2 440 CID 540 MoreMAX East (HD only)2 CID 523 ESPN CID 206 HB0 Cornedy (HD only)2 CID 506 NBA TV CID 216 Son Life Broadcasting Network 344 WE tv 260 MoreMAX East (HD only)2 CID 527 ESPN CLassic 614 HB0 Family East CID 507 NBC Sports Network CID 220 Spike CID 241 The Weather Channel CID 362 MovieMAX East (HD only)2 CID 521 ESPN2 CID 209 HB0 Family West 588 NESN CID 628 Sportsman Channel 609 WeatherNation CID 361 ThrillerMAX (HD only)2 CID 522 ESPNEWS CID 207 HB0 Latino2 CID 511 NFL Network CID 212 Sports Sime Ohio CID 649 Wind Memoria CID 307 CID 307 CID 307 CID 307 Esquire Network 255 HB02 East CID 507 Nickelodeon/Nick at Nite (East) CID 209 STARZ East CID 507 VES Network4 CID 631 | Celebrity Shopping Network | 95/223 | ENCORE West | 536 | Golf Channel | HD 218 | MSG+ | CED 635 | SHOWTIME WEST | HD 546 | Univision Deportes Network | CEED 455 |
| Church Channel 371 ENCORE Classic 537 H2 EID 771 MTV2 333 SHOWTIME EXTREME EID 549 USA Network EID 242 Cinemax East CID 515 ENCORE Family 542 Hallmark Channel EID 312 mun2² 410 SHOWTIME NEXT (HD only)² EID 551 Velocity (HD only)² EID 528 Cinemax West CID 516 ENCORE Suspense 539 Hallmark Movies & Mysteries (HD only)² EID 520 ENCORE Westerns 538 HBD East EID 501 Nat Geo WILD EID 283 SHOWTIME WOMEN (HD only)² EID 552 VH1 Classic 337 ActionMAX East (HD only)² EID 559 ENCORE Westerns 538 HBD East EID 501 Nat Geo WILD EID 283 SHOWTIME WOMEN (HD only)² EID 552 VH1 Classic 337 ActionMAX East (HD only)² EID 552 ESPN EID 206 HBD Comedy (HD only)² EID 506 NBA TV EID 506 NBA TV EID 507 SNY EID 639 Vme² 440 MoveMAX East (HD only)² EID 552 ESPN EID 206 HBD Comedy (HD only)² EID 506 NBA TV EID 506 NBA TV EID 507 NBC Sports Network EID 207 Spike EID 241 The Weather Channel EID 362 MoveMAX East (HD only)² EID 552 ESPN EID 209 HBD Family West 508 NESN EID 507 NBC Sports Network EID 207 Sports Sportsman Channel 605 WesterNation EID 361 ThrillerMAX (HD only)² EID 507 ESPNEWS EID 207 HBD Signature EID 501 NFL Network EID 212 SportsSouth EID 602 The Word Network EID 307 CMT EID 307 Esquire Network 208 HBD Signature EID 501 NFL Network EID 507 Nickelodeon/Nick at Nickelodeon/Nicket Ni | | | | | | | | | | | Univision (East) | |
| Cinemax East | Chiller | 257 | ENCORE Black | 540 | GSN | 233 | MTV | HD 331 | SHOWTIME BEYOND (HD only) | | | 338 |
| Cinemax West | Church Channel | 371 | ENCORE Classic | 537 | H2 | HD 7/1 | MTV2 | 333 | SHOWTIME EXTREME | HD 549 | USA Network | HD 242 |
| StarMAX East (HD only) 2 | Cinemax East | | | | | | | 410 | SHOWTIME NEXT (HD only)2 | | | CHID 281 |
| ActionMAX East (HD only) ² | Cinemax West | CED 516 | ENCORE Suspense | 539 | Hallmark Movies & Mysteries (HD o | nly) ² 💶 565 | NASA TV ² | 346 | SHOWTIME SHOWCASE | | | HD 335 |
| Cinemáx (HD only)2 | 5StarMAX East (HD only) ² | CED 520 | ENCORE Westerns | 538 | HBO East | HD 501 | Nat Geo WILD | EED 283 | SHOWTIME WOMEN (HD only) | 2 EED 552 | VH1 Classic | 337 |
| MoreMAX² CD 517 ESPN Classic 614 HBO Family East CD 507 NBC Sports Network CD 200 Spike CD 241 The Weather Channel CD 362 MovieMAX East (HD only)² CD 521 ESPN2 CD 209 HBO Family West 508 NESN CD 628 Sportsman Channel 605 Weather Nation CD 361 ThrillerMAX (HD only)² CD 522 ESPNEWS CD 207 HBO Latino² CD 511 NFL Network CD 212 SportsSouth CD 649 WGN America CD 307 CMT CD 327 Esquire Network 235 HBO2 East CD 502 Nick Jr. 301 Sprout 295 World Harvest Television (WHT) 367 CNBC CD 355 EWTN 370 HBO2 West CD 505 Nickelodeon/Nick at Nite (East) CD 299 STARZ East CD 527 YES Network* CD 631 | ActionMAX East (HD only)2 | CED 519 | Enlace ³ | 448 | HB0 West | HD 504 | National Geographic Channel | EED 276 | SNY | HD 639 | Vme ³ | 440 |
| MovieMAX East (HD only)? ESPN2 ESPN2 HBO Family West 508 MESN ESPN2 Sportsman Channel 605 WeatherNation ESPN3 ThrillerMAX (HD only)? ESPN2 ESPNEWS ESPNEWS <td>Cinemáx (HD only)²</td> <td>CED 523</td> <th>ESPN</th> <td>HD 206</td> <th>HBO Comedy (HD only)2</th> <td>HD 506</td> <td></td> <td></td> <th></th> <td>344</td> <td></td> <td>260</td> | Cinemáx (HD only) ² | CED 523 | ESPN | HD 206 | HBO Comedy (HD only)2 | HD 506 | | | | 344 | | 260 |
| ThrillerMAX (HD only)2 ESPNEWS LD 207 HBO Latino2 LD 511 NFL Network LD 212 SportsSouth LD 649 WGN America LD 307 Cloo 308 ESPNU LD 208 HBO Signature LD 503 NHL Network LD 215 SportsTime Ohio LD 662 The Word Network 373 CMT LD 327 Esquire Network 235 HB02 East LD 502 Nick Jr. 301 Sprout 295 World Harvest Television (WHT) 367 CNBC LD 355 EWTN 370 HB02 West LD 505 Nickelodeon/Nick at Nite (East) LD 299 STARZ East LD 527 YES Network* LD 631 | MoreMAX ² | CED 517 | ESPN Classic | 614 | HBO Family East | HD 507 | NBC Sports Network | CED 220 | Spike | HD 241 | The Weather Channel | HD 362 |
| Cloo 308 ESPNU ED 208 HBO Signature ED 503 NHL Network ED 215 SportsTime Ohio ED 662 The Word Network 373 CMT ED 327 Esquire Network 235 HB02 East ED 502 Nick Jr. 301 Sprout 295 World Harvest Television (WHT) 367 CNBC ED 355 EWTN 370 HB02 West ED 505 Nickelodeon/Nick at Nite (East) ED 299 STARZ East ED 527 YES Network* ED 631 | MovieMAX East (HD only)2 | HD 521 | ESPN2 | HD 209 | HBO Family West | 508 | NESN | CED 628 | Sportsman Channel | 605 | WeatherNation | HD 361 |
| CMT CMS Esquire Network 235 HB02 East CMS Nick Jr. 301 Sprout 295 World Harvest Television (WHT) 367 CNBC CMS EWTN 370 HB02 West CMS Nickelodeon/Nick at Nite (East) CMS STARZ East CMS VES Network CMS | ThrillerMAX (HD only) ² | HD 522 | ESPNEWS | HD 207 | HBO Latino ² | HD 511 | NFL Network | CED 212 | SportsSouth | HD 649 | WGN America | HD 307 |
| CNBC CD 355 EWTN 370 HBO2 West CD 505 Nickelodeon/Nick at Nite (East) CD 299 STARZ East CD 527 YES Network ⁴ CD 631 | | 308 | ESPNU | HD 208 | HBO Signature | HD 503 | NHL Network | EED 215 | Sports Time Ohio | HD 662 | The Word Network | 373 |
| | CMT | CED 327 | Esquire Network | 235 | HB02 East | HD 502 | Nick Jr. | 301 | Sprout | 295 | World Harvest Television (WHT) | 367 |
| CNRC World 357 FLIX 556 HBO Zone (HD only)2 ETD 509 Nickelodeon/Nick at Nite (West) 300 STAR7 West ETD 528 Sonic Tan Music Channels 2-84 | CNBC | EED 355 | EWTN | 370 | HB02 West | | | 299 | STARZ East | HD 527 | YES Network ⁴ | HD 631 |
| 200 1000 complete the analy and increase the analy and a large tree. | CNBC World | 357 | FLIX | 556 | HBO Zone (HD only) ² | HD 509 | Nickelodeon/Nick at Nite (West) | 300 | STARZ West | HD 528 | SonicTap Music Channels ³ -84 | |
| CNN CD 202 Food Network CD 231 HGTV CD 229 Nickbons 302 STARZ Cinema (HD only) ² CD 531 | CNN | CLD 202 | Food Network | HD 231 | HGTV | | | 302 | STARZ Cinema (HD only) ² | HD 531 | | |

Digital Conversion – at GSV TV Studio

Channel 6 updated their outdated analog equipment to digital in December, 2015

- + transmit clearer video & audio signal
- + fixed lip-synced problem
- + fixed the timing of when programs actually air
- + all equipment manufactures are once again providing technical support

Digital Conversion – still to be completed

Equipment is in place to transmit in High Definition as soon as additional fiber is in place

Channels 2,6 & 8: why can't I get them? how do I move between these "over the air or analog" channels and the "digital" channels??

We suggest residents first call General Services so it can be determined if it is a user training, scanning problem with remote, or a campus-wide issue

Will channels 2, 6 & 8 ever be in HD??

These channels will go digital after the additional fiber is installed. Until that time these channels will remain analog. These channels will continue to be supported by AEITV equipment and service.

<u>Are these problems AEITV's fault or Satellite</u> <u>Systems??</u>

Both have some responsibilities. The two systems do not work harmoniously and it takes better understanding from both vendors as to how the systems affect each other.

Why do I lose my cable connection??

Possibly a power failure causing a need for a hard reset and rescanning of the channels

I don't understand how to switch inputs; what can be done??

Info sheets will be made available on Village Bridge and Computer Club websites, and at Front Desks & on Clubhouse Bulletin Boards

How do I find the channel line-up??

Info sheets will be made available on Village Bridge and Computer Club websites, and at Front Desks & on Clubhouse Bulletin Boards