

DirecTV @ Greenspring

Greenspring Resident Computer Club
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*Presentation by
Lynn Keefe, Director General Services
Diane Havinga, Manager Channel 6
Mr. Julius Jacobs, DIRECTV Rep*



Current Environment

Programming Provider and Billing:

DirectTV

Resident Issues:

Satellite Systems

DirectTV Products and Programming

Residents, as part of their monthly service package, are provided

- **DirectTV Choice Package of over 150 channels, more than 70 of which are in HD**
- **1 Free HD Receiver**
- **Initial Installation**

Beginning Service – New Residents

- New resident provided DirecTV info by Sales & instructed to call to arrange install
- Satellite Systems is on campus Tuesdays, Thursdays & Saturdays to handle installs and existing resident service issues

Change Service – Existing Residents

- Service “contract” is between resident and DirecTV. Residents should call 1-877-598-6636 (Satellite Systems)
- Satellite Systems is on campus Tuesdays, Thursdays & Saturdays to address resident service issues

Optional DirecTV Equipment Upgrades

- HDDVR & HD Receiver - \$199 & \$10 per month
- Non-HD Box – Free (new installation)
 - if 2nd box \$69 & \$7 per month
- HD Box (2nd Box) - \$99 & \$7 per month
- Maximum HD boxes in a home is 4...OR an HDDVR is two boxes together...so 1HDDVR and two additional HD boxes - anything beyond that requires custom installation and programming

Optional DirecTV Programming Upgrades

- Upgrade to XTRA Package
 - Over 205 Channels - \$23.99
- Upgrade to Ultimate Package
 - Over 225 Channels - \$36.99
- Upgrade to Premier Package
 - Over 285 Channels - \$88.99

Optional DirecTV Programming Upgrades

- **HBO Base Level Movie Channel - \$17.99**
- **Starz Movie Channel – \$13.99**
- **Showtime Movie Channel – \$13.99**
- **Encore Movie Channel – \$13.99**
- **Cinemax Movie Channel - \$13.99**
 - **Add 1 choice to Base - \$30.99**
 - **Add 2 choices to Base - \$43.99**
 - **Add 3 choices to Base - \$53.99**
 - **Get all 5 choices - \$61.99**

Choice Package

CHOICE™ PACKAGE

Over 150 channels, including local channels (in SD and HD) available in over 99% of U.S. households:¹ ABC | CBS | FOX | NBC | PBS | CW & MyTV (available in select markets). Includes most channels in ENTERTAINMENT, plus the channels shown in BOLD.

A&E	HD 265	CNBC	HD 355	Food Network	HD 231	ION Television (East)	HD 305	Pursuit Channel	604	truTV	HD 246
ABC Family	HD 311	CNBC World	357	FOX Business Network	HD 359	ION Television (West)	306	OVC	HD 275/317	TV Land	HD 304
Al Jazeera America	347	CNN	HD 202	FOX News Channel	HD 360	Jewelry Television	72/313	OVC Plus	315	TV One	328
AMC	HD 254	Comedy Central	HD 249	FOX Sports 1	HD 219	Jewish Life Television ²	366	ReebChannel	HD 238	TVGN	273
America's Auction Network	324	Cooking Channel	HD 232	Free Speech TV ²	348	Lifetime	HD 252	RFD-TV	345	UniMás	HD 408
Animal Planet	HD 282	C-SPAN	350	Fuse	339	Link TV	375	Rocks TV	263	Univision (East)	HD 402
Aqu ³	401	C-SPAN2	351	FX	HD 248	Liquidation Channel	226	Sale	319	UP	338
AUDIENCE ⁴	HD 239/101	CTN	376	Galavisión	HD 404	LMN	HD 253	Science	HD 284	USA Network	HD 242
AXS TV (HD only) ²	HD 340	Daystar	369	GEB America ²	363	MVTV	214	SEC Network	HD 611	Velocity (HD only) ²	HD 281
BabyFirst TV ²	293	DIRECTV CINEMA Screening Room	100/125	GEM Shopping Network	228	MLB Network	HD 213	ShopHQ	73/316	VH1	HD 335
BBC America	HD 264	Discovery	HD 278	GOD TV ²	365	MSNBC	HD 356	Shopping Network	309	Vme ³	440
BET	HD 329	Disney Channel (East)	HD 290	GSN	233	MTV	HD 331	Son Life Broadcasting Network	344	WE tv	260
Bloomberg TV	HD 353	Disney Channel (West)	291	Hallmark Channel	HD 312	MTV2	HD 333	Spike	HD 241	The Weather Channel	HD 362
Bravo	HD 237	Disney Junior	HD 289	HGTV	HD 229	NASA TV ²	346	Syfy	HD 244	WeatherNation	HD 361
BTN	HD 610	Disney XD	HD 292	HISTORY	HD 269	National Geographic Channel	HD 276	TBS	HD 247	The Word Network	373
BYUtv	374	E!	HD 236	HITN TV ²	461	NFL Network	HD 212	TCM	HD 256	World Harvest Television (WHT)	367
CANAL ONCE ²	447	Enlace ²	448	HLN	HD 204	Nick Jr.	301	TCT Network	377	SonicTap Music Channels² - 59	
Cartoon Network (East)	HD 296	ESPN	HD 206	Hope Channel ²	368	Nickelodeon/Nick at Nite (East)	HD 299	TeenNick	303		
Cartoon Network (West)	297	ESPN2	HD 209	HSN	240	Nickelodeon/Nick at Nite (West)	300	TLC	HD 280		
Celebrity Shopping Network	95/223	ESPNEWS	HD 207	IFC	HD 564	Nicktoons	302	TNT	HD 245		
Church Channel	371	ESPNU	HD 208	INSP	364	NRB	378	Travel Channel	HD 277		
CMT	HD 327	EWTN	370	Investigation Discovery	HD 285	OWN (Oprah Winfrey Network)	HD 279	Trinity Broadcasting Network (TBN)	372		

XTRA Package

XTRA PACKAGE

Over 205 channels, including local channels (in SD and HD) available in over 99% of U.S. households:¹ ABC | CBS | FOX | NBC | PBS | CW & MyTV (available in select markets). Includes all channels in CHOICE, plus the channels shown in BOLD.

A&E	HD 265	CNBC World	357	FOX Business Network	HD 359	INSP	364	NRB	378	TLC	HD 280
ABC Family	HD 311	CNN	HD 202	FOX News Channel	HD 360	Investigation Discovery	HD 285	Ovation	HD 274	TNT	HD 245
Al Jazeera America	347	Comedy Central	HD 249	FOX Sports 1	HD 219	ION Television (East)	HD 305	OWN (Oprah Winfrey Network)	HD 279	Travel Channel	HD 277
AMC	HD 254	Cooking Channel	HD 232	FOX Sports 2	HD 618	ION Television (West)	306	Oxygen	251	Trinity Broadcasting Network (TBN)	372
American Heroes	287	C-SPAN	350	Free Speech TV ²	348	Jewelry Television	72/313	Pivot	267	truTV	HD 246
America's Auction Network	324	C-SPAN2	351	fuse	339	Jewish Life Television ²	366	POP	273	TV Land	HD 304
Animal Planet	HD 282	CTN	376	FX	HD 248	Link TV	375	Pursuit Channel	604	TVOne	328
Aqu ³	401	Daystar	369	FX Movie Channel	258	Liquidation Channel	226	QVC	HD 275/317	TVG	602
AUDIENCE [®]	HD 239/101	Destination America	HD 286	FX ²	HD 259	LMN	HD 253	QVC Plus	315	UniMás	HD 408
AXS TV (HD only) ²	HD 340	DIRECTV CINEMA Screening Room	100/125	fyt	HD 266	Logo	272	ReelzChannel	HD 238	UP	338
BabyFirst TV ³	293	Discovery	HD 278	Galavisión	HD 404	MAVTV	214	RFD-TV	345	USA Network	HD 242
BBC America	HD 264	Discovery Family Channel	294	GEB America ²	363	MLB Network	HD 213	Rocks TV	263	Velocity (HD only) ²	HD 281
BET	HD 329	Discovery Life	261	GEM Shopping Network	228	MSNBC	HD 356	Sale	319	VH1	HD 335
Bloomberg TV	HD 353	Disney Channel (East)	HD 290	GOD TV ²	365	MTV	HD 331	Science	HD 284	VH1 Classic	337
Brow	HD 237	Disney Channel (West)	291	Golf Channel	HD 218	MTV2	HD 333	SEC Network	HD 611	Vme ³	440
BTN	HD 610	Disney Junior	HD 289	Great American Country (GAC)	326	NASA TV ²	346	ShopHQ	73/316	WE tv	260
BYUtv	374	Disney XD	HD 292	GSN	233	Nat Geo WILD	HD 283	Shopping Network	309	The Weather Channel	HD 362
CANAL ONCE ³	447	DIY Network	HD 230	H2	HD 271	National Geographic Channel	HD 276	Son Life Broadcasting Network	344	WeatherNation	HD 361
Carbon Network (East)	HD 296	E!	HD 236	Hallmark Channel	HD 312	NBA TV	HD 216	Spike	HD 241	WGN America	HD 307
Carbon Network (West)	297	Enlace ³	448	HGTV	HD 229	NBC Sports Network	HD 220	Sportsman Channel	605	The Word Network	373
CBS Sports Network	HD 221	ESPN	HD 206	HISTORY	HD 269	NFL Network	HD 212	Syfy	HD 244	World Harvest Television (WHT)	367
Celebrity Shopping Network	95/223	ESPN2	HD 209	HITN TV ³	461	NHL Network	HD 215	TBS	HD 247	SonicTap Music Channels ² - 79	
Centric	330	ESPNEWS	HD 207	HLN	HD 204	Nick Jr.	301	TCM	256		
Church Channel	371	ESPNU	HD 208	Hope Channel ²	368	Nickelodeon/Nick at Nite (East)	HD 299	TCT Network	377		
CMT	HD 327	EWTN	370	HSN	240	Nickelodeon/Nick at Nite (West)	300	TeenNick	303		
CNBC	HD 355	Food Network	HD 231	IFC	HD 564	Nicktoons	302	Tennis Channel	HD 217		

Ultimate Package

ULTIMATE PACKAGE

Over 225 top channels, including local channels (in SD and HD) available in over 99% of U.S. households:¹ ABC | CBS | FOX | NBC | PBS | CW & MyTV (available in select markets). Includes all channels in XTRA, plus the channels shown in BOLD.

A&E	HD 265	CNN	HD 202	ESPN2	HD 209	Hope Channel ²	368	Nick Jr.	301	TCT Network	377
ABC Family	HD 311	Comedy Central	HD 249	ESPNEWS	HD 207	HSN	240	Nickelodeon/Nick at Nite (East)	HD 299	TeenNick	303
Al Jazeera America	347	Cooking Channel	HD 232	ESPNU	HD 208	IFC	HD 564	Nickelodeon/Nick at Nite (West)	300	Tennis Channel	HD 217
AMC	HD 254	C-SPAN	350	Esquire Network	235	INSP	364	Nicktoons	302	TLC	HD 280
American Heroes	287	C-SPAN2	351	EWTN	370	Investigation Discovery	HD 285	NRB	378	TNT	HD 245
America's Auction Network	324	CTN	376	Food Network	HD 231	ION Television (East)	HD 305	Ovation	HD 274	Travel Channel	HD 277
Animal Planet	HD 282	Daystar	369	FOX Business Network	HD 359	ION Television (West)	306	OWN (Oprah Winfrey Network)	HD 279	Trinity Broadcasting Network (TBN)	372
Aqu ³	401	Destination America	HD 286	FOX News Channel	HD 360	Jewelry Television	72/313	Oxygen	251	truTV	HD 246
AUDIENCE [®]	HD 239/101	DIRECTV CINEMA Screening Room	100/125	FOX Sports 1	HD 219	Jewish Life Television ²	366	pivot	267	TV Land	HD 304
AXS TV (HD only) ⁴	HD 340	Discovery	HD 278	FOX Sports 2	HD 618	Lifetime	HD 252	POP	273	TV One	328
BabyFirst TV ²	293	Discovery Family Channel	294	Free Speech TV ²	348	Link TV	375	Pursuit Channel	604	TVG	602
BBC America	HD 264	Discovery Life	261	Fuse	339	Liquidation Channel	226	QVC	HD 275/317	UniMás	HD 408
BET	HD 329	Disney Channel (East)	HD 290	FX	HD 248	LMN	HD 253	QVC Plus	315	Univision Deportes Network	HD 455
Bloomberg TV	HD 353	Disney Channel (West)	291	FX Movie Channel	258	Logo	272	ReelzChannel	HD 238	UP	338
Boomerang	298	Disney Junior	HD 289	FXN	HD 259	MAVTV	214	RFD-TV	345	USA Network	HD 242
Bravo	HD 237	Disney XD	HD 292	fyi	HD 266	MLB Network	HD 213	RocksTV	263	Velocity (HD only) ²	HD 281
BTN	HD 610	DIY Network	HD 230	Galavisión	HD 404	THE MOVIE CHANNEL EAST	HD 553	Sale	319	VH1	HD 335
BYUtv	374	E!	HD 236	GEB America ²	363	THE MOVIE CHANNEL WEST	554	Science	HD 284	VH1 Classic	337
CANAL ONCE ³	447	El Rey	341	GEM Shopping Network	228	MSNBC	HD 356	SEC Network	HD 611	Vme ³	440
Carbon Network (East)	HD 296	ENCORE East	HD 535	GOD TV ²	365	MTV	HD 331	ShopHQ	73/316	WE tv	260
Carbon Network (West)	297	ENCORE West	536	Golf Channel	HD 218	MTV2	333	Shopping Network	309	The Weather Channel	HD 362
Celebrity Shopping Network	95/223	ENCORE Action	HD 541	Great American Country (GAC)	326	mun2 ³	410	Son Life Broadcasting Network	344	WeatherNation	HD 361
Centric	330	ENCORE Black	540	GSN	233	NASA TV ²	346	Spike	HD 241	WGN America	HD 307
Chiller	257	ENCORE Classic	537	H2	HD 271	Nat Geo WILD	HD 283	Sportsman Channel	605	The World Network	373
Church Channel	371	ENCORE Family	542	Hallmark Channel	HD 312	National Geographic Channel	HD 276	Sprout	295	World Harvest Television (WHT)	367
Cloo	308	ENCORE Suspense	539	HGTV	HD 229	NBA TV	HD 216	SundanceTV	557	SonicTap Music Channels ³ - 79	
CMT	HD 327	ENCORE Westerns	538	HISTORY	HD 269	NBC Sports Network	HD 220	Syfy	HD 244		
CNBC	HD 355	Enlace ³	448	HITN TV ³	461	NFL Network	HD 212	TBS	HD 247		
CNBC World	357	ESPN	HD 206	HLN	HD 204	NHL Network	HD 215	TCM	256		

Premier Package

PREMIER™ PACKAGE

Over 285 top channels, including local channels (in SD and HD) available in over 99% of U.S. households:¹ ABC | CBS | FOX | NBC | PBS | CW & MyTV (available in select markets); with over 45 premium movie channels and over 35 specialty sports networks.⁵ Includes all channels in ULTIMATE, plus the channels shown in BOLD.

A&E	HD 265	Comcast SportsNet Bay Area	HD 696	FOX Business Network	HD 359	HISTORY	HD 269	NRB	378	STARZ Comedy (HD only) ²	HD 526
ABC Family	HD 311	Comcast SportsNet California	HD 698	FOX Deportes ³	425/624	HITN TV ³	461	Outdoor Channel	606	STARZ Edge ²	HD 529
Al Jazeera America	347	Comcast SportsNet Chicago	HD 665	FOX News Channel	HD 360	HLN	HD 204	Ovation	HD 274	Starz In Black ²	HD 530
Altitude Sports	HD 681	Comcast SportsNet Mid-Atlantic	HD 642	FOX Sports 1	HD 219	Hope Channel ²	368	OWN (Oprah Winfrey Network)	HD 279	STARZ Kids & Family (HD only) ²	HD 525
AMC	HD 254	Comcast SportsNet New England	HD 630	FOX Sports 2	HD 618	HSN	240	Oxygen	251	SUN Sports	HD 653
American Heroes	287	Comedy Central	HD 249	Free Speech TV ²	348	IFC	HD 564	pivot	267	SundanceTV	567
America's Auction Network	324	Cooking Channel	HD 232	FSN Cincinnati	HD 661	INSP	364	POP	273	Syfy	HD 244
Animal Planet	HD 282	C-SPAN	350	FSN Detroit	HD 663	Investigation Discovery	HD 285	Prime Ticket	HD 693	TBS	HD 247
Aqu ²	401	C-SPAN2	351	FSN Florida	HD 654	IDN Television (East)	HD 305	Pursuit Channel	604	TCTM	HD 256
AUDIENCE®	HD 239/101	CTN	376	FSN Midwest	HD 671	IDN Television (West)	306	QVC	HD 275/317	TLC Network	377
AXS TV (HD only) ²	HD 340	Daystar	369	FSN North	HD 668	Jewelry Television	72/313	QVC Plus	315	TeenNick	303
BabyFirst TV ²	293	Destination America	HD 286	FSN Ohio	HD 660	Jewish Life Television ²	366	ReelzChannel	HD 238	Tennis Channel	HD 217
BBC America	HD 264	DIRECTV CINEMA Screening Room	100/125	FSN San Diego	HD 694	Lifetime	HD 252	RFD-TV	345	Time Warner Cable Deportes	HD 458
beIN SPORTS	HD 620	Discovery	HD 278	FSN South	HD 646	Link TV	375	Rocks TV	263	Time Warner Cable SportsNet	HD 691
BET	HD 329	Discovery Family Channel	294	FSN Southwest	HD 676	Liquidation Channel	226	ROOT SPORTS Northwest	HD 687	TLC	HD 280
Bloomberg TV	HD 353	Discovery Life	261	FSN West	HD 692	LMN	HD 253	ROOT SPORTS Pittsburgh	HD 659	TNT	HD 245
Boomerang	298	Disney Channel (East)	HD 290	fuse	399	Logo	272	ROOT SPORTS Rocky Mountain	HD 683	Travel Channel	HD 277
Bravo	HD 237	Disney Channel (West)	291	FX	HD 248	MASN	HD 640	ROOT SPORTS Southwest	HD 674	Trinity Broadcasting Network (TBN)	372
BTN	HD 610	Disney Junior	289	FX Movie Channel	258	MAVTV	214	Sale	319	truTV	HD 246
BYUtv	374	Disney XD	HD 292	FX	HD 259	MLB Network	HD 213	Science	HD 284	TV Land	HD 304
CANAL ONCE ²	447	DIY Network	HD 230	fyi	HD 266	THE MOVIE CHANNEL EAST	HD 553	SEC Network	HD 611	TV One	328
Carbon Network (East)	HD 296	E!	HD 236	GEB America ²	363	THE MOVIE CHANNEL WEST	554	ShopHQ	73/316	TVG	602
Carbon Network (West)	297	El Rey	341	GEM Shopping Network	228	THE MOVIE CHANNEL XTRA (HD only) ²	HD 555	Shopping Network	309	Univision	HD 408
CBS Sports Network	HD 221	ENCORE East	535	GOD TV ²	365	MSG	HD 634	SHOWTIME EAST	HD 545	Universal Sports	625
Celebrity Shopping Network	95/223	ENCORE West	536	Golf Channel	HD 218	MSG+	HD 635	SHOWTIME WEST	HD 546	Univision Deportes Network	HD 455
Centric	330	ENCORE Action	HD 541	Great American Country (GAC)	326	MSNBC	HD 356	SHOWTIME 2	HD 547	Univision (East)	HD 402
Chiller	257	ENCORE Black	540	GSN	233	MTV	HD 331	SHOWTIME BEYOND (HD only) ²	HD 550	UP	338
Church Channel	371	ENCORE Classic	537	H2	HD 271	MTV2	333	SHOWTIME EXTREME	HD 549	USA Network	HD 242
Cinemax East	HD 515	ENCORE Family	542	Hallmark Channel	HD 312	mun2 ²	410	SHOWTIME NEXT (HD only) ²	HD 551	Velocity (HD only) ²	HD 281
Cinemax West	HD 516	ENCORE Suspense	539	Hallmark Movies & Mysteries (HD only) ²	HD 565	NASA TV ²	346	SHOWTIME SHOWCASE	HD 548	VH1	HD 335
5StarMAX East (HD only) ²	HD 520	ENCORE Westerns	538	HBO East	HD 501	Nat Geo WILD	HD 283	SHOWTIME WOMEN (HD only) ²	HD 552	VH1 Classic	337
ActionMAX East (HD only) ²	HD 519	Enlace ³	448	HBO West	HD 504	National Geographic Channel	HD 276	SNY	HD 639	Vme ²	440
Cinemax (HD only) ²	HD 523	ESPN	HD 206	HBO Comedy (HD only) ²	HD 506	NBA TV	HD 216	Son Life Broadcasting Network	344	WE tv	260
MoreMAX ²	HD 517	ESPN Classic	614	HBO Family East	HD 507	NBC Sports Network	HD 220	Spike	HD 241	The Weather Channel	HD 362
MovieMAX East (HD only) ²	HD 521	ESPN2	HD 209	HBO Family West	508	NESN	HD 628	Sportsman Channel	605	WeatherNation	HD 361
ThrillerMAX (HD only) ²	HD 522	ESPNEWS	HD 207	HBO Latino ²	HD 511	NFL Network	HD 212	SportsSouth	HD 649	WGN America	HD 307
Clo	308	ESPNU	HD 208	HBO Signature	HD 503	NHL Network	HD 215	SportsTime Ohio	HD 662	The Word Network	373
CMT	HD 327	Esquire Network	235	HBO2 East	HD 502	Nick Jr.	301	Sprout	295	World Harvest Television (WHT)	367
CNBC	HD 355	EWTN	370	HBO2 West	HD 505	Nickelodeon/Nick at Nite (East)	HD 299	STARZ East	HD 527	YES Network ⁴	HD 631
CNBC World	357	FLIX	556	HBO Zone (HD only) ²	HD 509	Nickelodeon/Nick at Nite (West)	300	STARZ West	HD 528	SonicTap Music Channels ³ - 84	
CNN	HD 202	Food Network	HD 231	HGTV	HD 229	Nicktoons	302	STARZ Cinema (HD only) ²	HD 531		

Digital Conversion – at GSV TV Studio

Channel 6 updated their outdated analog equipment to digital in December, 2015

- + transmit clearer video & audio signal
- + fixed lip-synced problem
- + fixed the timing of when programs actually air
- + all equipment manufactures are once again providing technical support

Digital Conversion – still to be completed

Equipment is in place to transmit in High Definition as soon as additional fiber is in place

Resident Submitted Questions

Channels 2,6 & 8: *why can't I get them? how do I move between these "over the air or analog" channels and the "digital" channels??*

We suggest residents first call General Services so it can be determined if it is a user training, scanning problem with remote, or a campus-wide issue

Resident Submitted Questions

Will channels 2, 6 & 8 ever be in HD??

These channels will go digital after the additional fiber is installed. Until that time these channels will remain analog. These channels will continue to be supported by AEITV equipment and service.

Resident Submitted Questions

Are these problems AEITV's fault or Satellite Systems??

Both have some responsibilities. The two systems do not work harmoniously and it takes better understanding from both vendors as to how the systems affect each other.

Resident Submitted Questions

Why do I lose my cable connection??

Possibly a power failure causing a need for a hard reset and rescanning of the channels

Resident Submitted Questions

I don't understand how to switch inputs; what can be done??

Info sheets will be made available on Village Bridge and Computer Club websites, and at Front Desks & on Clubhouse Bulletin Boards

Resident Submitted Questions

How do I find the channel line-up??

Info sheets will be made available on Village Bridge and Computer Club websites, and at Front Desks & on Clubhouse Bulletin Boards